



A life changing Business Opportunity

Australia & New Zealand
Independent Business Owner
ACN Overview

ACN[®]

acnpacific.com.au



Your new life begins today...

On behalf of myself, the other Founders of ACN, our employees and tens of thousands of IBOs throughout the Pacific, North America, Europe, and Asia, **welcome to the ACN family.**

Our expertise in the industry has allowed us to create a state-of-the-art training and support system designed to provide you with all the insights, tools and techniques necessary to help you build a successful business as quickly and easily as possible. We understand that starting anything new can often feel overwhelming at first. That's why the New IBO Starter Program is designed to provide you with the information you need in your first days as an ACN IBO – so you get started on the right foot.

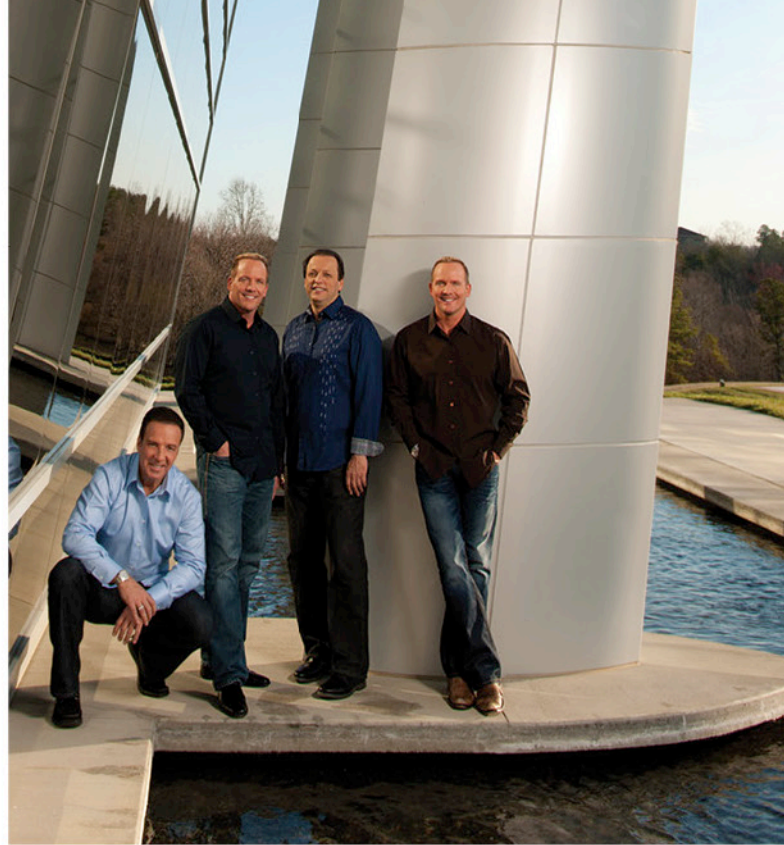
This program works hand in hand with your IBO Back Office, which features all the training you will need to build a successful ACN business of your very own.

We wish you much success as you begin writing this new and important chapter of your life story. Take full advantage of the support system and resources that ACN has to offer. Your commitment, hard work and self-discipline combined with the training and support we provide will help you turn your dreams into reality.

Sincerely,



Greg Provenzano,
President & Co-Founder



Contents

Welcome to ACN	4
Why ACN?	5
Understanding how you earn money	6
Products and Services	7
Your ACN Direct Storefront	8
Presenting the ACN Opportunity to grow your business	9
Bonuses and Commissions	10
Understanding the different positions within ACN	11
ACN Events	12
IBO Back Office	14
Tools for your success	15
Managing your business with Your Business Assistant	16
Introducing others to ACN	17
Warm market memory jogger	18
Warm market list	20
Tips for building your business	21
10 point quick start checklist	22
IBO Resources	23

To access the online training, go to acnpacific.com.au and log in to your IBO Back Office, via the top right hand corner, using your Business ID and passcode (which you select at your first log in). Then, click on the 'Training' section on the IBO Back Office homepage, and take advantage of ACN's complete training library.

Welcome to ACN

Founded in 1993 by four entrepreneurs; Greg Provenzano, Robert Stevanovski, Mike Cupisz and Tony Cupisz, ACN has grown to become the world's largest direct seller of telecommunications and essential services in the world. ACN offers consumers greater value on the essential services they already use every day; such as VoIP, Phone Service, Broadband, Mobile Services and Energy.

- Over half a billion dollars in annual revenue
- Operating in 23 countries and continuing to grow
- Over 1,000 employees dedicated to your success
- Tens of thousands of Independent Business Owners (IBOs)
- Millions of customers worldwide
- Global presence in Australia, New Zealand, Asia, North America and Europe
- Recognised by Direct Selling News as being the 19th largest company in the list of top 100 Direct Selling companies in the world for 2011

Meet our Co-Founders



Greg Provenzano
ACN President and Co-Founder

With a deep commitment to personal growth, Greg Provenzano inspires others to work on their personal lives as hard as they work on their businesses. Greg is a leader and motivator to ACN's IBOs – sharing the company's vision with them, as well as ways to improve their businesses and their lives. Greg communicates with IBOs daily; encouraging them and helping them stay focused on their goals.



Robert Stevanovski
ACN Chairman and Co-Founder

Robert Stevanovski focuses on ACN's product portfolio, making sure the company is always providing the best products and services possible to its customers and that the ACN home-based business is leading the direct selling field in offering essential home and small business services. Robert consistently monitors ACN's portfolio, ensuring that the company is always on the cutting edge of technology and offers a balance of options for every customer's lifestyle.



Mike Cupisz
ACN Vice President and Co-Founder

Those who join ACN can immediately create a global business, thanks to Mike Cupisz and his prowess at building relationships that have helped ACN expand across four continents. When he is not devoting his time to evaluating new countries for ACN's continued global expansion, Mike is meeting with ACN's international leaders to support them in their daily lives.



Tony Cupisz
ACN Vice President and Co-Founder

With so many people taking advantage of creating their own ACN home-based business, having the right foundation in place is key. Tony Cupisz ensures that every IBO who joins the business has the tools they need to excel. A natural coach with enthusiasm for direct selling, Tony shares the ACN vision with leaders throughout the world.

Why ACN?

Because ACN is the largest direct seller of telecommunications and essential services in the world

ACN has become one of the world's leading direct sellers by providing customers with alternatives for services they need and use every day.

ACN uses the proven, direct selling business model to provide value and choice to consumers while also providing IBOs with an opportunity to form their own business.

Bypassing expensive, traditional marketing methods; such as advertising, trade shows and telemarketing, ACN's IBOs use relationship marketing to inform people they know of attractive alternatives available on services they are already using.

What does this mean?

- **For our customers**, it means the highest quality services with more value
- **For individuals**, just like you, it means an incredible business ownership opportunity that can offer significant financial rewards

By having your own business with ACN, you are supported with:

- A well established and stable global organisation, backed by outstanding leadership
- A locally based head office in Sydney, Australia
- Fully qualified staff delivering all your business needs across product development, information technology, administration, marketing, customer care, field support and so much more
- Personal development opportunities
- Bonus and incentive programs to grow your business over the long-term



Understanding how you earn money

The beauty of residual income

You can earn income through personal customer acquisition, downline customer acquisition and through residual income and bonuses.

The most important thing to remember and understand is that no compensation is earned at ACN unless customers are acquired.

One of the things that makes ACN unique is residual income. There are two types of residual income – personal residual income and overriding residual income*.

- **Personal residual income** relates to the customers that you personally introduce to ACN. You only have to set your customer up once and you will get paid a residual commission based on their bill and/or service.
- **Overriding residual income*** comes into effect when you introduce an individual to the ACN Opportunity and they become an IBO in your organisation. That IBO will acquire customers (just like you do) and you will get paid a residual commission based on their bill and/or service.

By introducing individuals to the ACN Opportunity, and helping them acquire customers while growing their team, you can also earn bonuses. We will look at bonuses in more detail on page 10.

For telecommunication services, commissionable revenue is based on a customer's monthly bill and is described in the ACN Compensation Plan (available on IBO Back Office).

For non-telecommunication services, commissionable revenue is described in detail in the ACN Compensation Plan and may vary from service to service.

What do I do next?

1

Learn about ACN's products and services

By understanding ACN's products and services and ACN's Compensation Plan, you will be better equipped to acquire customers and start earning money.

2

Activate your IBO Direct Storefront

The IBO Direct Storefront is an additional resource provided to you by ACN. This online store makes it easy for your customers to sign up to ACN's products and services. (see page 8)

*Overriding residual income is only offered on selected products and services. For complete details, log in to the My Business section of the IBO Back Office and view the latest Compensation Plan documents.

ACN makes no guarantees of income, nor assurances of any profits or success. Any profits or success resulting from activities as an Independent Business Owner (IBO) are based upon customer acquisition and the amount of telecommunications or energy services or products purchased by those customers. The extent of the success or failure achieved by an IBO will depend on many factors including, without limitation, the IBO's effort, commitment and skills and external factors such as the behaviour of ACN's competitors and general economic conditions.

Products and Services

Getting to know ACN's products and services

ACN has an extensive product portfolio, offering a range of telecommunication and essential services to residential and business customers. ACN provides quality products and services that meet every budget and lifestyle, while remaining at the forefront of technology.~



Energy

Whether it's for residential or business, everyone needs and uses energy. ACN has partnered with EnergyAustralia to offer cost competitive plans on electricity and gas.



Mobile Service

With a wide range of flexible plans, ACN-2-ACN calling benefits and an extensive selection of handsets, ACN is sure to have a mobile offer to suit your needs.



Broadband

High speed broadband from ACN provides you the choice, freedom and convenience to connect without boundaries. Plus, you can bundle with an ACN Phone Service to increase savings on your monthly bill.



Phone Service

Whether you like to talk a little or a lot, ACN has a solution to meet your needs. You can get competitive rates on Local, National and calls to mobiles. Plus, with ACN-2-ACN calling benefits, you have the potential to make some great savings.



VoIP

You could save on your traditional phone service by making calls using your Internet connection, by connecting to ACN's VoIP network with a telephone adaptor or an ACN Video Phone.

Hot Tip

As a new IBO, become your own customer. It's the best way to understand ACN's products and services.

For the latest information about the products and services available in Australia and New Zealand visit acnpacific.com.au

~An IBO is not required to subscribe to or purchase any product or service offered by ACN. Advancement to higher levels in the ACN Compensation Plan is based upon the acquisition of customers.

Your ACN Direct Storefront

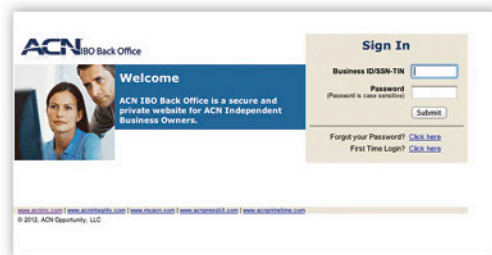
Your ACN Direct Storefront is a personalised online store available to you for no additional cost. The ACN Direct Storefront makes getting started in your ACN business easy because it makes customer acquisition simple. ACN's Direct Storefront provides information about all of ACN's products and services to your potential customers, allowing them to learn more about the services available in their area and enabling them to sign up!

Your ACN Direct Storefront works hand in hand with Your Business Assistant's Distributor Website, which is designed to streamline recruiting. While your Distributor Website provides the tools you need to build your team, your ACN Direct Storefront works to build your customer base.

To activate your ACN Direct Storefront

1

Log in to IBO Back Office



2

Click on the homepage image directing you to 'Activate Direct Storefront'



3

On the online store activation page, simply type your preferred username in the field in front of **acndirect.com**



4

If the username is available, the site will be activated and your new website address will now be shown on the activation page

Growing your business through introducing others to the ACN Opportunity

Presenting the ACN Opportunity

When you first get started, you should work closely with your upline and mentor, and make use of all the tools that ACN provides to effectively present the ACN Opportunity to others. For all IBOs, it is extremely satisfying and exciting to share a life changing opportunity with others and watch them grasp the significance of the ACN Opportunity. Introducing others to the Opportunity is important for your business as every customer your downline brings in, becomes your customer as well.

Remember, the key is to expose as many people as possible to the ACN Opportunity, but you do not need to “sell” it to them. . . you don’t need to convince anyone that this is the best Opportunity available today. Just let the Opportunity speak for itself!

Private Business Receptions (PBRs)

PBRs, or home meetings, are the foundation of recruiting, where you invite people to preview the Opportunity and see what ACN is all about. Using the 24 Hour Game Plan (available on IBO Back Office) as your guide, you should schedule your first presentation within the first 24 hours of becoming an ACN IBO. Your upline coach may want to take the lead in your initial presentations until you have the skills and experience in presenting the Opportunity yourself.

Tips to help you host a successful PBR:

- **Create Value:** people will decide to come to your presentations based on whether you make it sound important enough
- **Over Invite:** you will have guests who won’t show up
- **Stay Positive:** regardless of how many people attend the presentation
- Always confirm your guests the day of, or the day prior to your PBR. Your results depend on this
- Keep the room temperature cool
- Serve simple snacks
- Never interrupt or contradict the presenter. It’s unprofessional and will weaken your credibility
- Keep children, dogs and other distractions away from the meeting
- Have some information and handouts available for the interested guests to take home with them (Opportunity DVDs, Success From Home magazines)
- After the presentation, sign up interested guests and get them started on the 24 Hour Game Plan. Sign up prospects who are not interested in the Opportunity as customers
- Use the ACN Video Phone as a demonstration tool and amaze your guests
- Most importantly. . . have fun at the meeting. Your guests will appreciate it

Bonuses and Commissions

Earning bonuses

Give your monthly earnings an immediate boost by qualifying for Customer Acquisition Bonuses (CABs) and Promotional Bonuses.

Each month, ACN offers CABs and Promotional Bonuses to help you jump start your business while you are building your long-term residual income.

By simply acquiring customers and helping other people in your team meet their minimum customer requirements within their first 30 days, you are eligible to earn these extra bonuses.

Earning personal commissions

Earn commissions on the customers you personally acquire.

The commission percentage that you can earn is calculated based on your total personal customer points.

As you acquire your own telecommunications customers, you can qualify to earn between 1% and 10% commission based on their monthly bill or service. Some conditions apply, be sure to read the ACN Compensation Plan and ACN's Policies and Procedures.

For other essential services, such as energy, you have the opportunity to earn commission based on the energy service plan the customer signs up to.

Earning overriding commissions

You can also earn commissions on all the customers that the IBOs in your team acquire.

You can receive up to ¼% of the monthly bills of all the telecommunications customers from the IBOs that you directly sponsor on the first level below you. Based on how many levels your organisation has, you can earn up to 7% in overriding residual commissions on telecommunications services.

For essential services, such as energy, you have the opportunity to earn commissions on the energy service plans that your downline IBOs' customers sign up to.

Remember that ACN does not set monthly quotas so you can continue to earn commissions as long as you remain a qualified, active IBO.

Hot Tip

Check your Personal Customer List (PCL), available on IBO Back Office, to keep track of every customer in your organisation.

For complete details of the commission structure, log in to the 'My Business Documents' section of your IBO Back Office to view the latest Compensation Plan and Bonus Promotion documents.



Understanding the different positions within ACN

Everyone starts in the same position, where you end up will be up to you

All IBOs start off at the position of Team Trainer (TT) and become a Qualified Team Trainer (QTT) by acquiring customer points through acquiring customers. When customers sign up for ACN's products and services, you earn a certain number of points. The amount of points you earn varies depending on the ACN product or service.

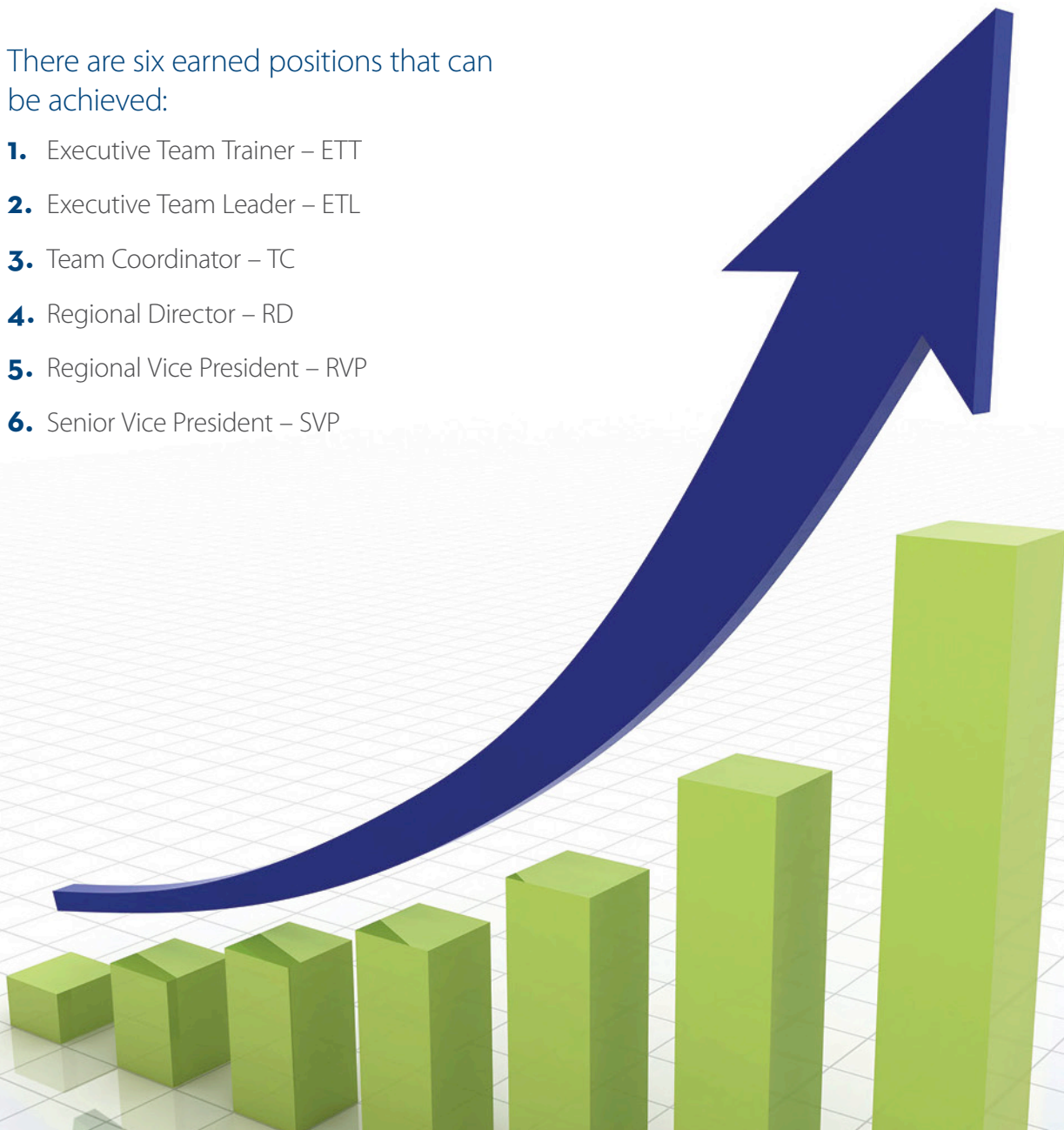
Once you have become a QTT, you can increase your position and your commissions by acquiring more customers, and by introducing others to the ACN Opportunity.

There are six earned positions that can be achieved:

1. Executive Team Trainer – ETT
2. Executive Team Leader – ETL
3. Team Coordinator – TC
4. Regional Director – RD
5. Regional Vice President – RVP
6. Senior Vice President – SVP

“ I know the hours I put into ACN will translate into more money than they would in a traditional job. ”

Colin Rowston, RD



ACN Events

One of ACN's greatest strengths is the network of support and training that is available to every IBO in the form of ACN Events. ACN Events can range from small training events in your local area to large International Training Events. All of these events are a great way to learn about ACN as well as training and techniques for recruiting and building strong, productive organisations*.

Weekly Training Events

These are local training events that are presented by leaders and top producers within ACN. You and your downline can benefit greatly from regularly attending these local training events in your area to learn from others in the field.

- Learn from RVPs and SVPs and other notable leaders
- Network with other ACN IBOs
- Display a calendar of all local training events direct from your personal Distributor Website

Select 'View List of Regional and Local Events' from the 'Events' section on IBO Back Office to find a training event in your area.

International Training Events

You are not in business until you've attended your first ACN International Training Event – these events make your business. Those who commit to ACN International Training Events reap the rewards in their business. These events are held in different cities around the world throughout the year and have a monumental impact on your business.

Hot Tip

Visit acnpacific.com.au/events to find out when the next International Training Event takes place and register immediately!

“ Our International Training Events give you everything you need to succeed. Just plug into these events, and get prepared to do something incredible with your life. ”

ACN Co-Founder, Greg Provenzano

*Attendance at ACN Events is not a requirement for being an ACN IBO, nor is the purchase of official ACN marketing and sales support materials.



You're not in the business until you've **attended** your **first ACN International Event**

ACN International Events are the key to success, it is here that you receive training, motivation and inspiration from the ACN Co-Founders and top ACN leaders.

Training and motivation await you at every one of ACN's Events. Invest in yourself and your business and learn from ACN's best of the best.

ACN International Training Events offer:

- Valuable networking opportunities
- Life-changing weekends
- Top-notch training
- Exciting testimonials
- Motivational speeches
- Celebrations of recognition

The quickest and easiest way to register for ACN's upcoming events is by using our secure online registration process.

To register for ACN International Events:

- 1.** Go to your IBO Back Office and click on the 'Events' page
- 2.** Choose the Event and click 'Register Online'
- 3.** Enter your details to register
- 4.** After your registration is confirmed, you will be prompted to print your ticket. This ticket is your entry to the event

IBO Back Office

This secure, private, online IBO portal provides you with the tools you need to manage your business and is available 24 hours a day, 7 days a week. ACN provides you with all the training you need ranging from customer acquisition and recruiting, through to developing your leadership skills.

- View a summary of IBOs in your downline
- View your PCL, a detailed list of your customers and order status
- View and print the latest ACN training and business documents
- Obtain event details and register online
- View product information
- Recognition of ACN's top producers
- Order all of your ACN tools and sign up for Your Business Assistant (see page 16)

To access your IBO Back Office:

1. Go to **acnpacific.com.au**
2. Click on 'IBO Back Office' in the top right menu bar
3. Click on 'First-Time Log in' to create your password, as well as your security question and answer
4. Use your password and Business ID number to log in to your IBO Back Office

“In business for yourself,
but never by yourself.”

ACN Co-Founder, Mike Cupisz



Tools for your success

Let ACN's wide array of tools speak on your behalf

ACN tools help you to work with your customers, effectively manage your business and pique the interest of your prospects by presenting the ACN Opportunity in a professional manner.



*DVD Cover subject to change

Present the ACN Opportunity

This DVD* provides a complete look at ACN and puts success in the palm of your hand with the most powerful presentation tool ACN has ever made. You'll want to put this DVD in the hands of everyone you see.

The powerful contents include:

- Opportunity video giving a high-level overview of ACN's home-based Business Opportunity and product portfolio
- Behind the scenes look at the lifestyles of ACN's top IBOs
- Company Tour video takes an inside look into ACN's headquarters
- Video with Donald J. Trump explaining the strength of the ACN Opportunity



Showcase the ACN Opportunity

Your prospects don't have to take your word on the superiority of the ACN Opportunity. Let this outstanding third party validation tool do the talking for you. Success From Home magazine has dedicated an entire issue to showcasing ACN. Hands down, it's the best tool to have on hand to instantly pique the interest of your prospects and immediately show them all that ACN has to offer.

Success From Home magazine includes:

- Success stories from ACN's top leaders
- Complete company history, product and training information
- Validation of the direct-selling industry from best-selling authors and advisors

Managing your business with Your Business Assistant (YBA)

With ACN's YBA, you can get all the tools you need to effectively manage and support your business.

Recruiting tools – helping you build your organisation

Personal Distributor Website (DWS), works hand in hand with your ACN Direct Storefront, to pique prospects on ACN's Business Opportunity. Personalise your site with photos and testimonials.

ACN2GO is an app for Android and Apple smartphones and tablets. The ACN2GO app features the full ACN business model and allows you to monitor your Downline Reporting on the go.

Video emails feature Opportunity videos you can email to prospects complete with tracking to check if they watched the video.

ACN email professionally branded for your ACN business.

ACN Contact Centre, your personalised marketing department enabling you to send cards, flyers, videos and campaigns to your team, customers and prospects.

Management tools – helping you track your organisation

Downline Reporting gives you a birds-eye view of your organisational structure and the activity of IBOs in your team.

IBO alerts send you text messages or emails regarding your organisation.

Personal development tools – helping you become a leader

SUCCESS on Demand gives you instant, online access to a library of personal development content.

Plus, access these personal development materials on the go with the **Success on Demand app** for both Apple and Android.

Hot Tip

Download the ACN2GO app for Android and Apple smartphones and tablets, and you can present the ACN Opportunity anywhere and everywhere!

To order your tools:

Log in to Success Store at **myacnstore.com.au**. You can also sign up for ACN Auto-Ship which delivers Success From Home magazines along with Opportunity DVDs right to your door, month after month, at one low monthly price.

Hot Tip

YBA counts as 2 Customer Points toward qualifications in Australia and New Zealand.



Introducing others to ACN



ACN only operates within a warm market through relationship marketing.

As a new IBO, ACN have given you all the information you need to get started straight away. On pages 17 and 18 you will see a warm market jogger for you to complete.

IBOs achieve success in ACN by introducing our products and services to customers, and by sharing the ACN Opportunity with individuals. The beauty of ACN is you get to showcase great products and a great Opportunity with people you already know.

Your warm market list will be the foundation for your success, forming your downline and customers. You should consider this list a work in progress and update it as regularly as you can.

1. Who is dissatisfied with their job?
2. Who is unhappy with their earnings?
3. Who is concerned about the environment?
4. Who is money-oriented or money-motivated?
5. Who owns their own business?
6. Who enjoys being around high energy people?
7. Who recently quit their job?
8. Who needs extra money?
9. Your close friends?
10. Who are your Facebook friends?
11. Who has a lot of friends?
12. Your brothers and sisters?
13. Your parents?
14. Your children?
15. Your cousins, aunts and uncles?
16. Your spouse's relatives?
17. Who you went to school with?
18. Who works with you?
19. Who is retired?
20. Who works part-time?
21. Who works freelance?
22. Who belongs to your gym?
23. Who bought a new home?
24. Who answers classified ads?
25. Who runs personal ads?
26. Who gave you a business card?
27. Who works at night?
28. Who delivers pizza to your home?
29. Who shares your hobbies?
30. Who belongs to your sports club?
31. Who wants freedom?
32. Who likes team sports?
33. Who is a fund-raiser?
34. Who exercises regularly?
35. Who is your mechanic?
36. Who belongs to your club?

Warm market memory jogger

This is a list of categories which may help you to think of people you know who might be interested in becoming a customer or joining you as an IBO in your team.

ACN uses only network marketing or warm marketing techniques to acquire customers. It is imperative that you follow the rules and only acquire customers from people you know. They may be friends or family, or people referred to you by friends and family. For more information on the guidelines of network marketing and ACN's commitment to integrity, visit acnpacific.com.au and your IBO Back Office.

37. Who are social networkers?
38. Who is in the army, navy or air force?
39. Who your friends know?
40. Your dentist?
41. Your doctors?
42. Who do you travel to work with?
43. Who works for the government?
44. Who is unemployed?
45. Who attends self-improvement seminars?
46. Who reads self-help books?
47. Who reads books on success?
48. Your children's friends' parents?
49. Who was your boss?
50. Your parent's friends?
51. Who you met on holiday?
52. Who waits on you at restaurants?
53. Who cuts your hair?
54. Who does your nails?
55. Who does your taxes?
56. Who works at your bank?
57. Who is on your Christmas card list?
58. Who is in retail sales?
59. Who sells real estate?
60. Who are teachers?
61. Who is in your mother's group?
62. Who is in your book club?
63. Who knows people abroad?
64. Who has children in uni?
65. Who likes to dance?
66. Who sold you your car?
67. Who you met at a party?
68. Who likes to buy things?
69. Who you met on a plane?
70. Who does volunteer work?
71. Who are your local shop keepers?
72. Who is in network marketing?
73. Who needs a new car?
74. Who wants to go on holiday?
75. Who works too hard?
76. Who was injured at work?
77. Who lives in your neighbourhood?
78. Who is your boss?
79. Who delivers your mail?
80. Who was at your birthday party?
81. Who are your work colleagues?
82. Who delivers your paper?
83. Who is your gardener?
84. Who babysits your children?
85. Who attends your church?
86. Who you met on the street?
87. Who cleans your pool?
88. Who was at your wedding?
89. Who sells cosmetics?
90. Who built your home?
91. Who wants a promotion?
92. Who works in HR?
93. Who is health conscious?
94. Who are your tradespeople?
95. Who is wealthy?
96. Who do you play golf with?
97. Who do you do brunch with?
98. Who cleans your home?
99. Who grooms your dog?
100. Who you haven't listed yet?

Warm market list

Name	Phone Number	Piqued	PBR or 2-on-1	2nd exposure	Enrolled as IBO	Enrolled as Customer
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Tips for building your business

1 Mindset makes the difference

Urgency and excitement equal **OUTSTANDING RESULTS!**

Expect a learning curve and have long-term thinking. Time and effort are all that separate you from success.

2 Set the example - lead, don't follow!

Your team will do what you do, not what you say, so set a good example.

- Earn ETT and ETL quickly
- Become your own customer

This will inspire others to take action. Action stimulates emotion and motivation.

3 Edification (properly introduce your presenters)

Build up the credibility of someone else such as your upline expert or the presenter. By edifying your presenter and/or upline expert, you are helping to build respect for the presenter and the Opportunity.

The better you are at edifying your presenter, the better your results will be.

4 Keep it simple!

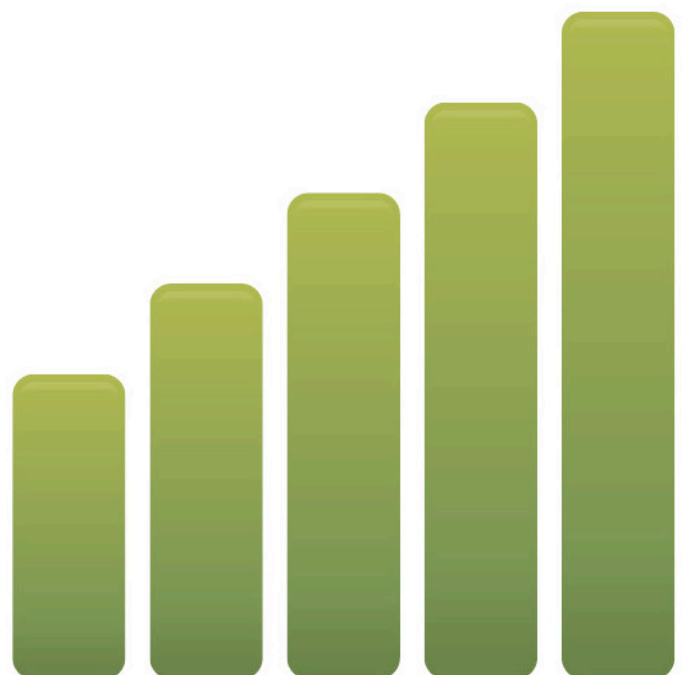
When you begin talking to people, it's very important that you keep things simple. If you make things seem complicated, you will only hinder your own growth.

Keep it short and simple.

Avoid information overload – confused people do nothing!

5 Set goals

Earn ETT and ETL. Utilise the 24 Hour Game Plan. Do not deviate and don't let anyone on your team deviate until they are ETT and ETL.





10 step quick start checklist

- Step 1**
Log in to your IBO Back Office.
- Step 2**
Activate your Direct Storefront.
- Step 3**
Complete ACN IBO Accreditation Training.
- Step 4**
Acquire Customers, starting with yourself.
- Step 5**
Provide ACN with your Direct Deposit Information and ABN or NZ IRD Number.
- Step 6**
Present the ACN Opportunity to everyone, everywhere.
- Step 7**
Subscribe to Your Business Assistant (YBA), the all-encompassing business tool.
- Step 8**
Register for the next ACN International Event to receive unbelievable training and motivation.
- Step 9**
Develop your 90 Day Game Plan that will help you have a successful business for the long term.
- Step 10**
Continue your momentum through attending ACN International Events, local training events and staying up to date with ACN product and business announcements.

IBO Resources

ACN provides IBOs with all the information they need to help them build a successful ACN business. The ACN support team has been designed to keep IBOs up to date with everything happening at ACN.

IBO Services

IBO Services provides support for ACN IBOs. Specially trained agents answer every call personally to provide assistance in all areas of your business. Available Monday to Friday.

Australia

repservices@acnpacific.com.au

Call: 1300 767 226

Monday to Friday 9am to 6pm AEST

Closed Saturdays, Sundays and Public Holidays

New Zealand

repservices@acnpacific.co.nz

Call: 0508 226 002

Monday to Friday 11am to 8pm NZST

Closed Saturdays, Sundays and Public Holidays

Customer Care

Our customer service centre is located in Australia and all calls are answered by one of our friendly and knowledgeable customer service agents.

Australia

enquiries@acnpacific.com.au

Call: 1300 881 778

Monday to Friday 9am to 6pm AEST

Saturday 10am to 6pm AEST

Closed Sundays and Public Holidays

New Zealand

enquiries@acnpacific.co.nz

Call: 0508 226 000

Monday to Friday 11am to 8pm NZST

Saturday 12pm to 8pm AEST

Closed Sundays and Public Holidays





acnpacific.com.au



ACN is a proud member of various national Direct Selling Associations in Asia Pacific, North America and Europe. Direct Selling Associations are national trade associations for the leading firms that manufacture and distribute goods and services sold directly to consumers. ACN supports and is actively involved in the efforts of Direct Selling Associations to promote the direct selling industry and see direct selling universally recognised and respected as one of the finest methods of marketing to consumers.