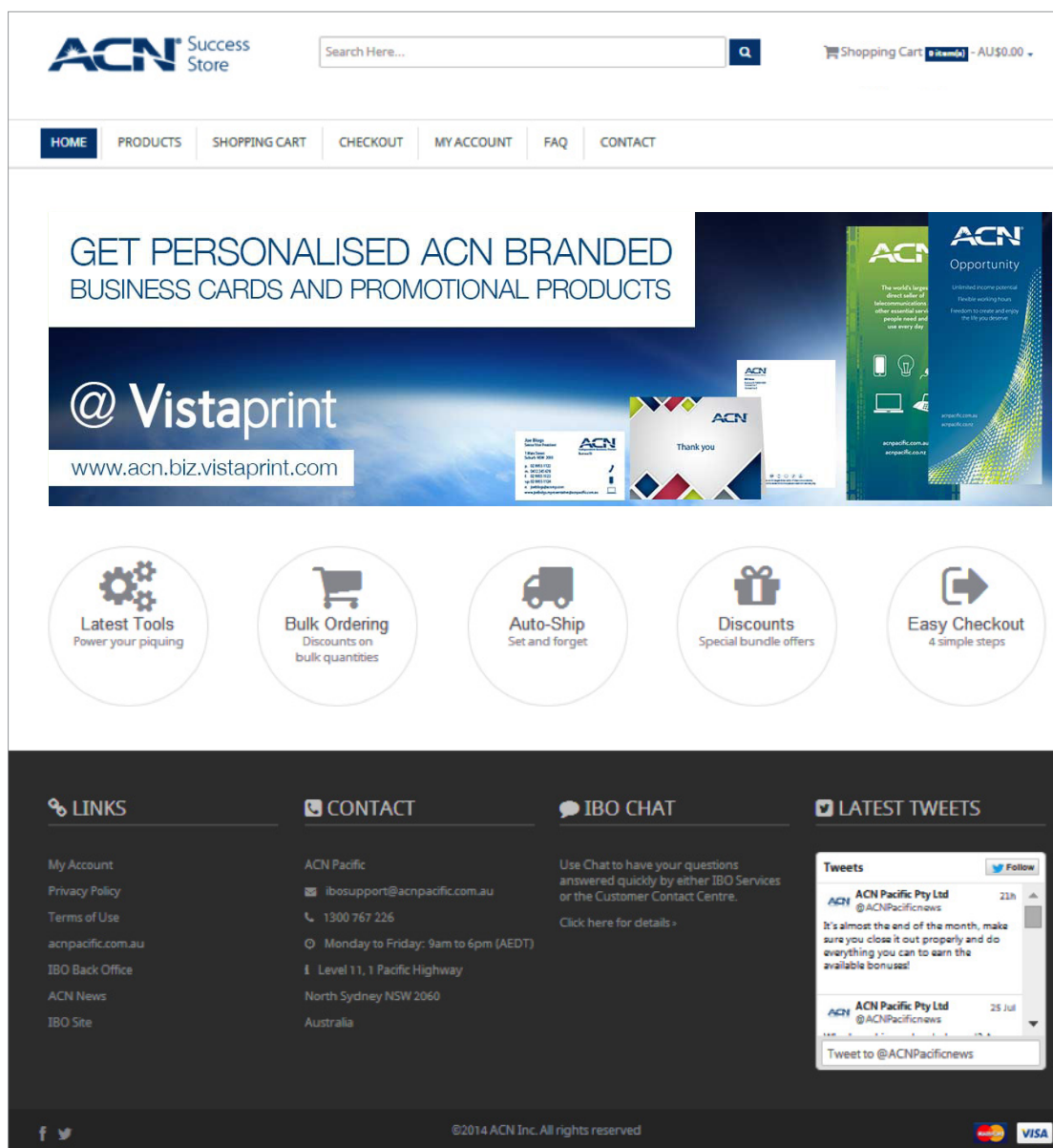
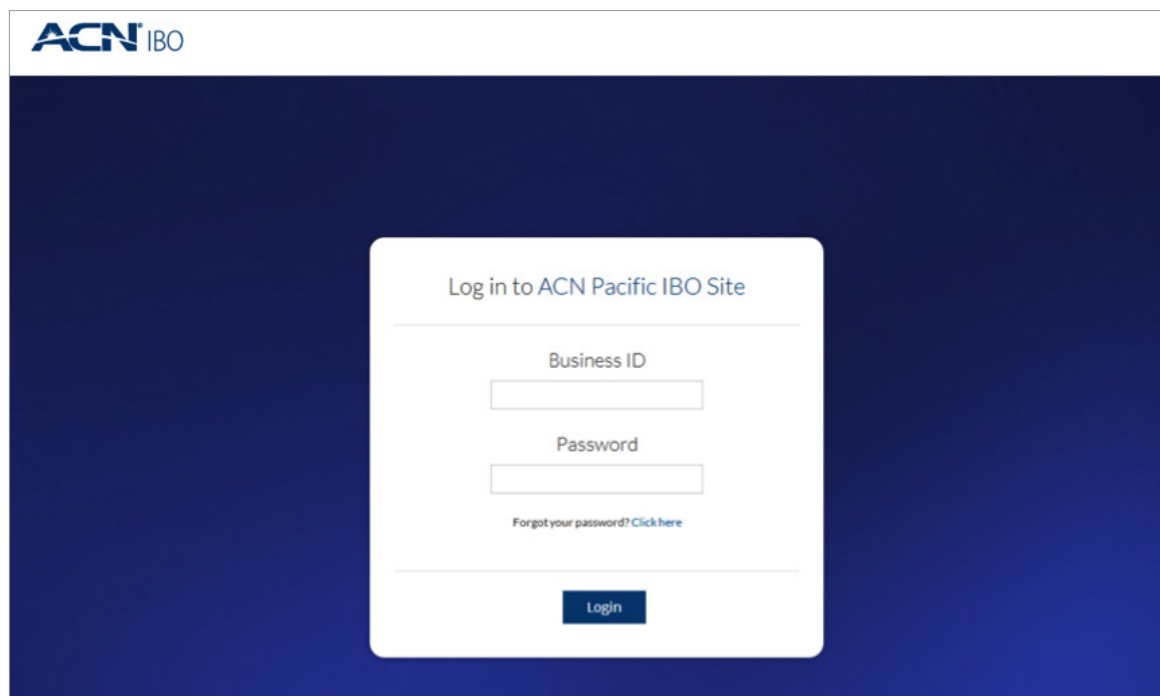


Your guide to navigating and making the most of ACN's online Success Store

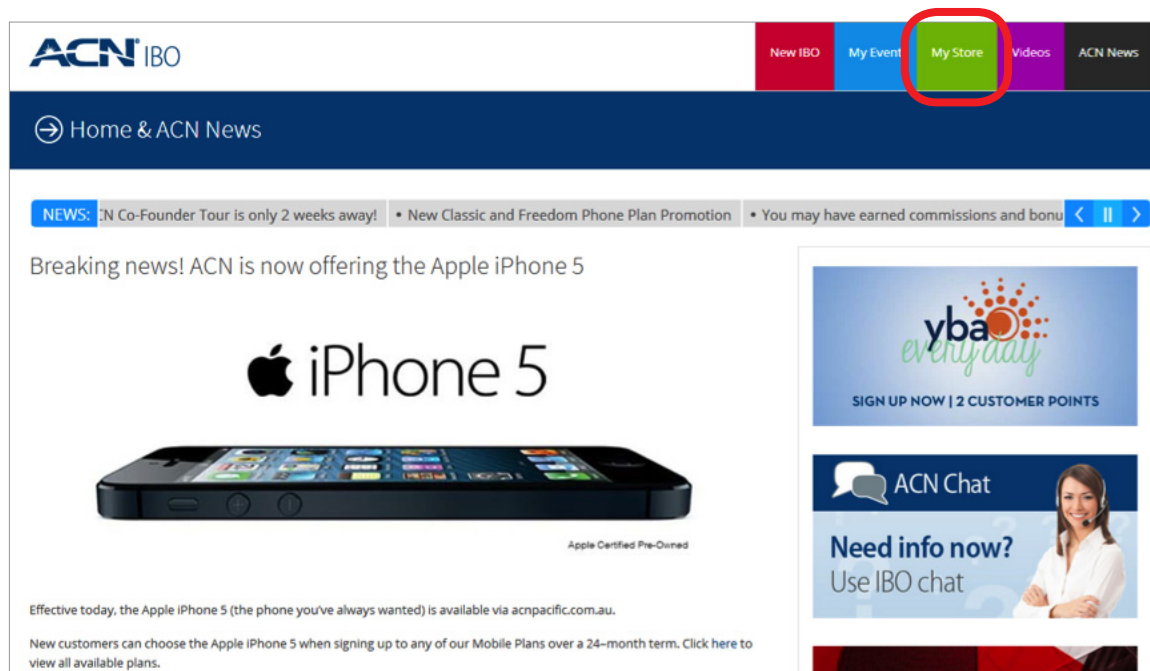


Accessing the ACN Success Store

The good news is you don't have to create a new account to make purchases. Simply log in to the IBO website at acnpacific.com.au/ibo with your Business ID and existing password (*the same password you use for IBO Back Office*).



Then, go to the [My Store](#) page from the main menu.



ACN Success Store Guide



Australia & New Zealand

Now click the [Go to Success Store now](#) link.

ACN IBO New IBO My Event My Store Videos ACN News

KEEP THE MOMENTUM GOING
DON'T RUN OUT OF YOUR ESSENTIAL PIQUING TOOLS!

Visit Success Store & stock-up today

ACN Online Stores

Success Store
Purchase the ACN Opportunity DVD, the Success From Home Magazine and IBO lapel pins from the Success Store today.

Vistaprint
ACN has partnered with Vistaprint to bring you a range of affordable, high quality business essentials to help promote your ACN business. New IBOs can purchase a set of premium business cards from just \$10 with free reverse side printing, plus up to 25% off all other products store-wide. Enter the coupon code **NEWIBO** at checkout to redeem this offer on your first order only.

Success Store
Go to Success Store now >

Vistaprint Stationery
Go to Vistaprint now >

Browsing the Store

Navigating Success Store is easy. Simply click the main menu buttons to view available products, items in your shopping cart, your account and subscription details, FAQs and ACN contact information.

ACN Success Store Search Here... Shopping Cart AU\$0.00

HOME PRODUCTS SHOPPING CART CHECKOUT MY ACCOUNT FAQ CONTACT

GET PERSONALISED ACN BRANDED BUSINESS CARDS AND PROMOTIONAL PRODUCTS

@ Vistaprint
www.acn.biz.vistaprint.com

Latest Tools
Power your piquing

Bulk Ordering
Discounts on bulk quantities

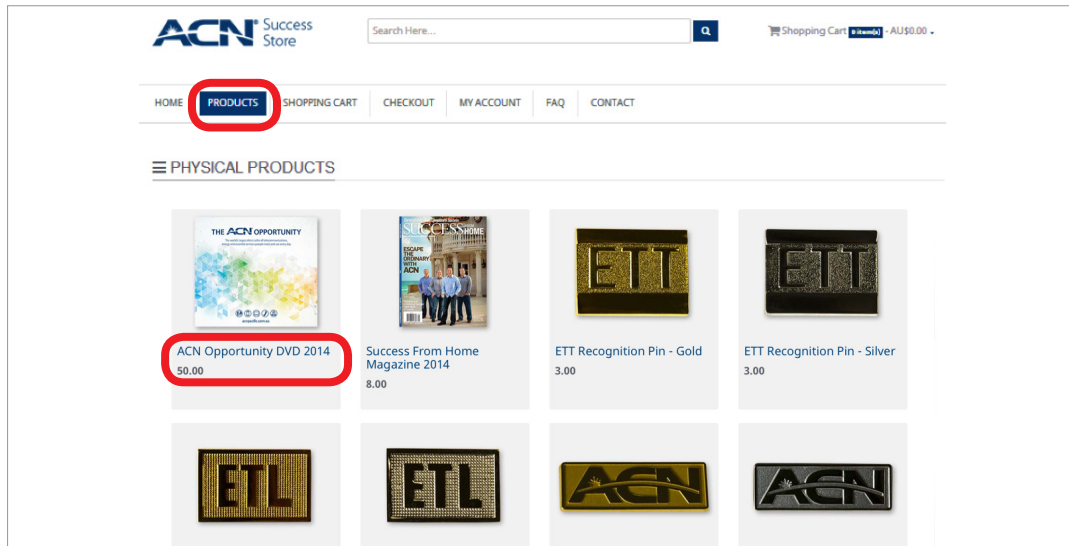
Auto-Ship
Set and forget

Discounts
Special bundle offers

Easy Checkout
4 simple steps

Making a Purchase

The first thing you need to do is choose your products. Click [Products](#) from the main menu to see what's available.

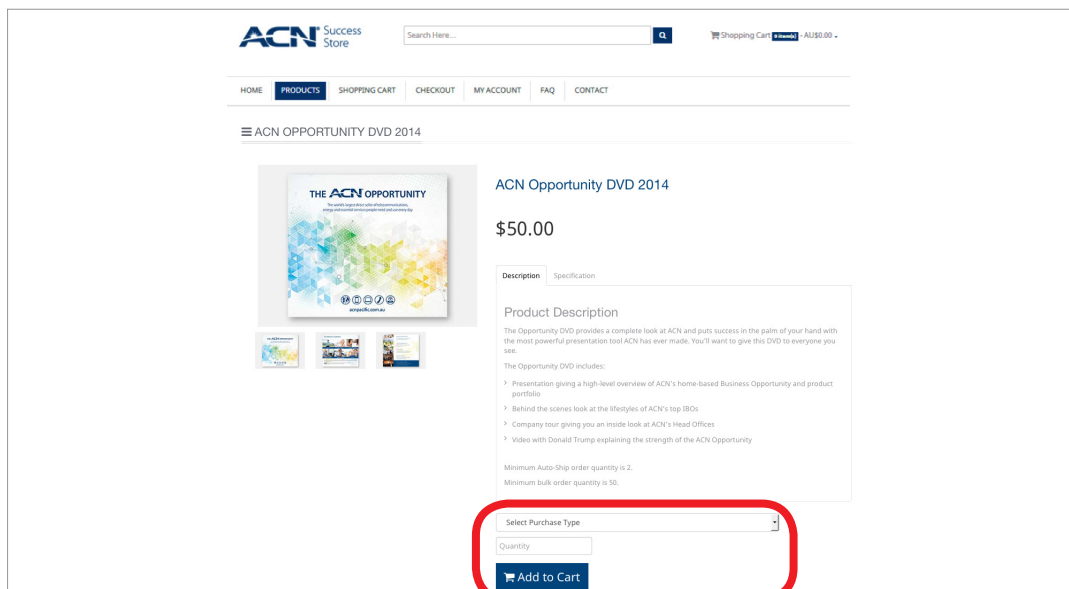


Then, click the product name to view more information.

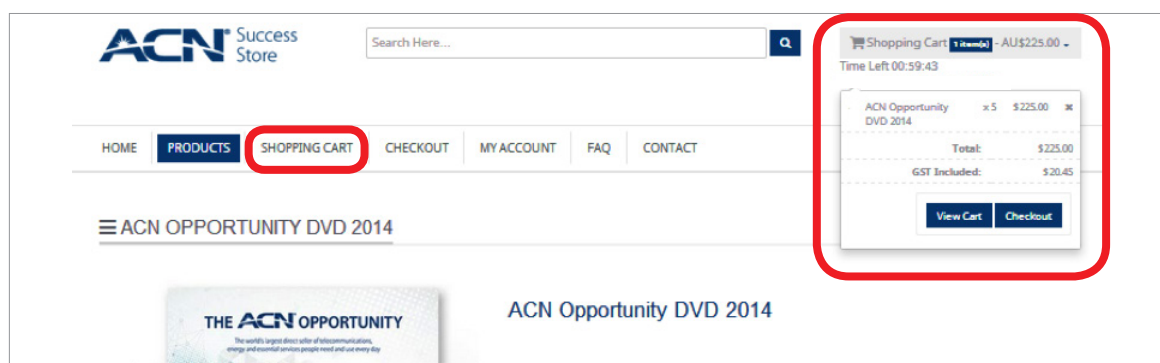
From here, you will need to select the [Purchase Type](#), which will differ between products. If you wish to make a once off purchase, simply choose [Retail](#) or if you wish to create an Auto-Ship order for this product (a monthly reoccurring order), choose [Auto-Ship](#).

At this point you must also specify a quantity and then click [Add to Cart](#).

Note: there are restrictions on order quantities depending on the product and purchase type. Restrictions include minimum quantities for Auto-Ship or bulk purchases and maximum quantities depending on stock availability. If the quantity you enter is not sufficient, a message will display on the page advising you of the problem. Minimum order quantities are specified in the product description.

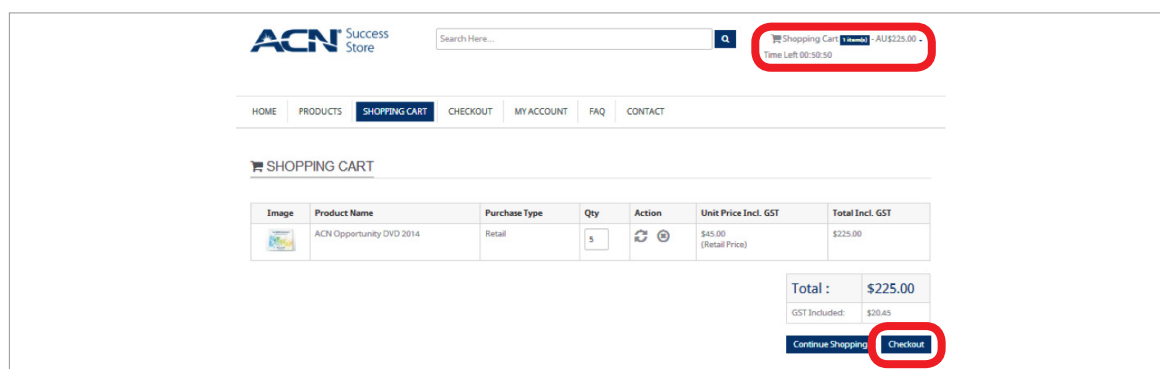


Once a product has been added to your cart, it will appear in your shopping cart summary at the top of the page.

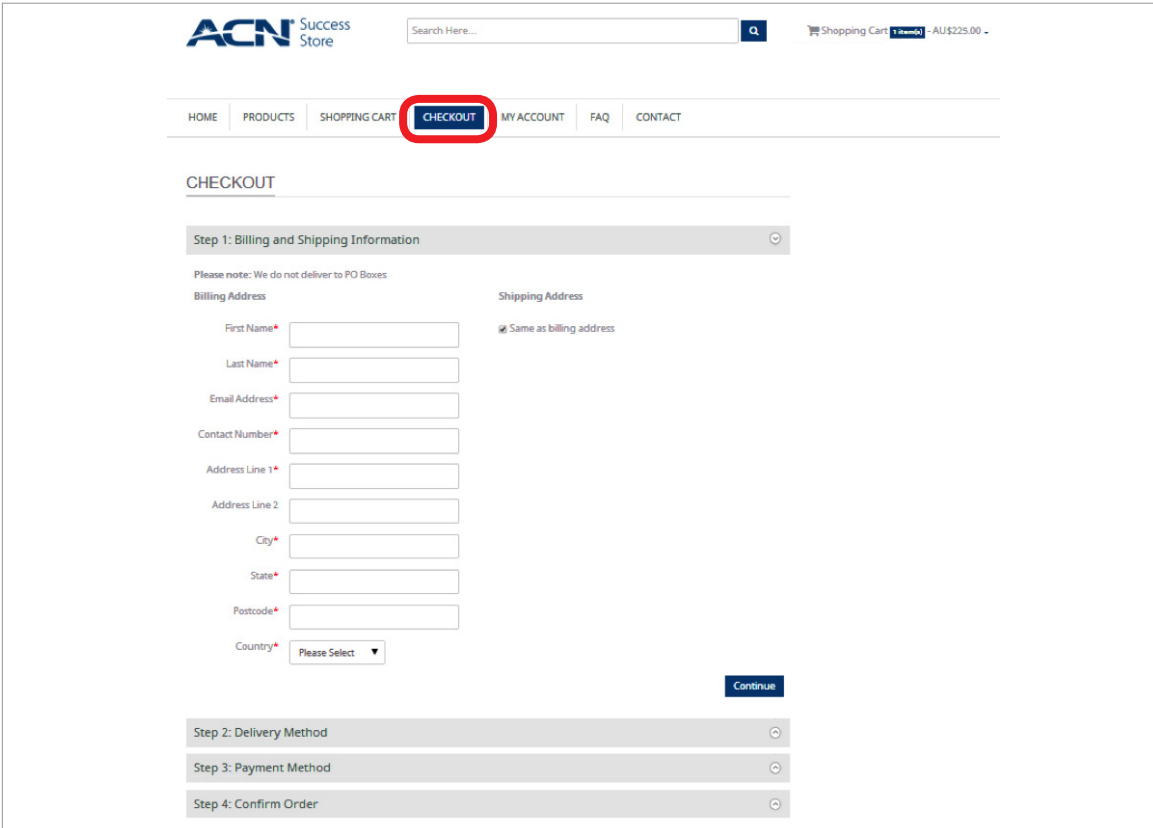


If you wish to continue shopping, simply follow the same process to add more products to your shopping cart. You can view and edit items in your shopping cart at any time by clicking [Shopping Cart](#) from the main menu or [View Cart](#) from your summary.

Note: there is a time limit of 60 minutes to finalise your order. This timer, which you can view below your cart summary at the top of the page, commences when you add your first item to the shopping cart. If you do not check out within this time, the items in your shopping cart will be removed. This is a standard feature of online stores and allows all IBOs to purchase the products they need, when they need them.



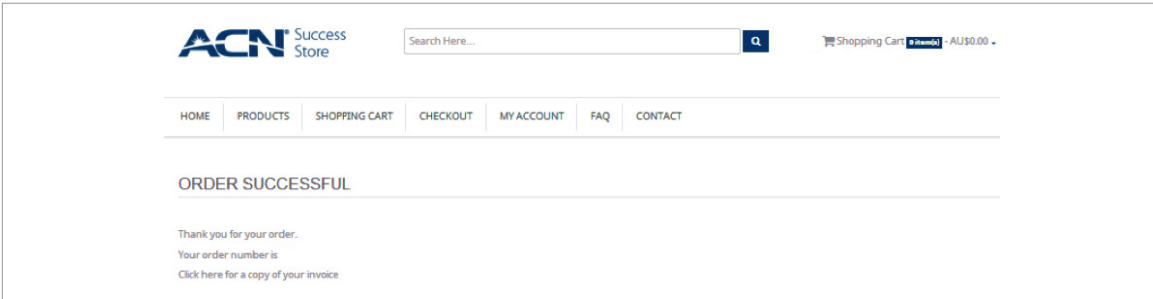
Once you are ready to finalise your order, click [Checkout](#) from the main menu or from your shopping cart.



At this point you will need to specify your billing and delivery address, choose your delivery method (standard or express), and provide your credit card details. If all the information you have entered is correct and valid, you will be able to finalise your order by clicking [Place Order](#).

Important: ACN cannot deliver to PO Box addresses. You must enter a valid street address.

If your order is confirmed and payment is successful, you will be given a tax invoice on screen and a confirmation email will be sent.



Setting up an Auto-Ship Subscription

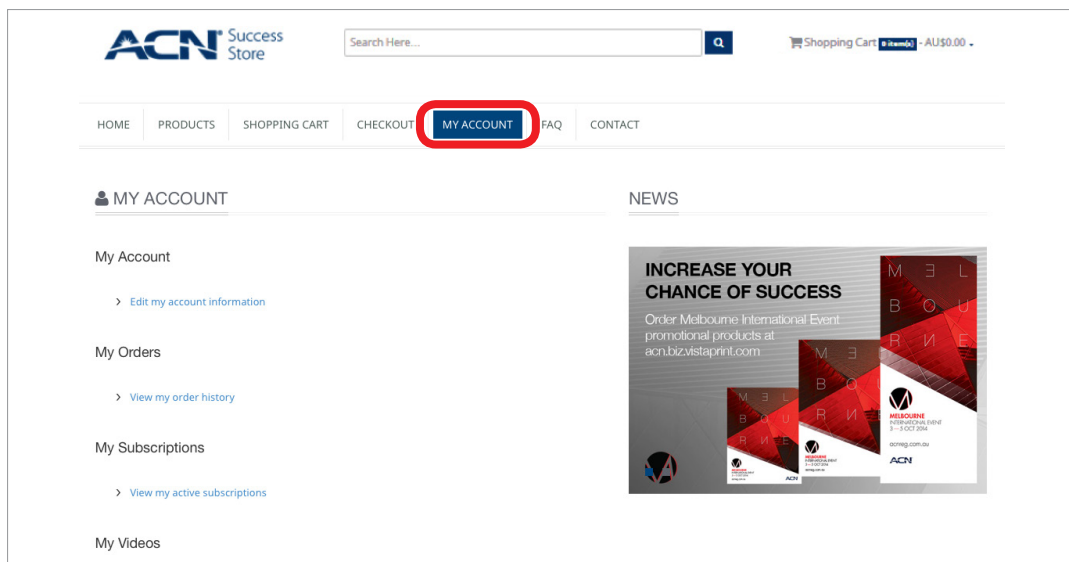
Creating an Auto-Ship subscription is simple. Just follow the normal ordering process and select **Auto-Ship** as the purchase type.

Note: if the item you are ordering does not have an Auto-Ship option, that product is not available to purchase via Auto-Ship.

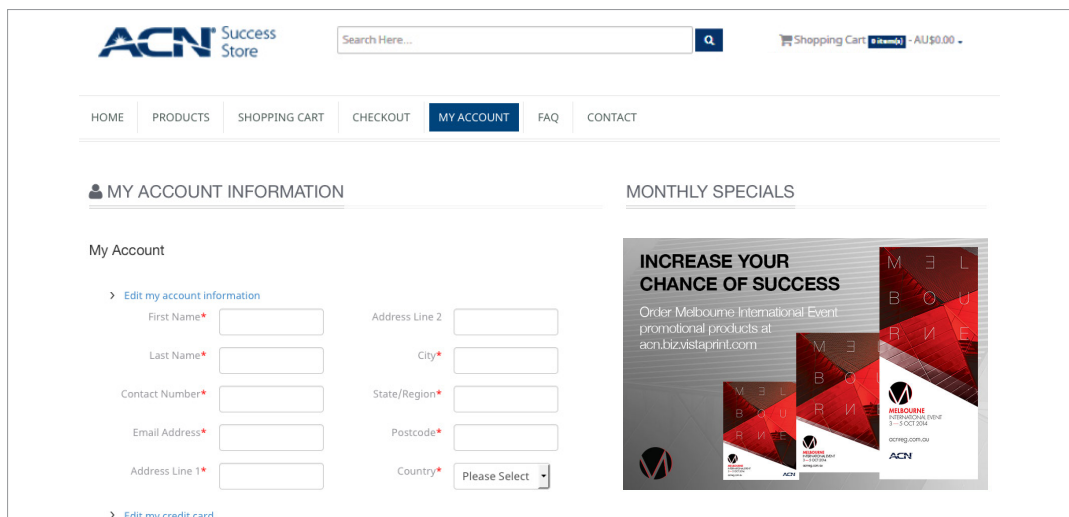
You can edit or cancel your Auto-Ship subscription at any time via the **My Account** section. Orders are placed and shipped every month on the anniversary date of your original order unless cancelled or your payment has failed.

Account Information and Order History

The **My Account** section is where you can view and edit your account information, view your order history, edit or cancel your Auto-Ship subscription and access your online video purchases and report.



The account details displayed here are automatically populated based on the information ACN has on file. You can edit this information here or when you next check out.



Your order history will display all your previous orders on this store. You can also access invoices for these orders.

MY ORDER HISTORY

Order Date	Order Number	Amount	Tax Invoice
29/07/2014 10:23		\$236.20	View Invoice
17/07/2014 07:21		\$52.16	View Invoice
17/07/2014 07:18		\$240.28	View Invoice
9/07/2014 10:00		\$341.84	View Invoice

If you have an active Auto-Ship subscription, you will see it on the My Subscriptions page. If you wish to make any changes to your Auto-Ship subscription, click the [View/Edit](#) link.

MY SUBSCRIPTIONS

Product	Payment Due	Amount	Frequency	Action
Auto-Ship	17/8/2014	\$70.00	Monthly	View/Edit Cancel

Simply adjust the product quantities or remove an item completely and then click [Confirm Changes](#). You can also cancel your order entirely.


MY AUTO-SHIP

Product Image	Product Name	Qty	Action	Unit Price Incl. GST	Total Incl. GST
	ACN Opportunity DVD 2014	1	Refresh Delete	\$40.00	\$40.00
	Success From Home Magazine 2014	5	Refresh Delete	\$6.00	\$30.00
Subtotal					\$70.00
Shipping					\$0.00
Total					\$70.00
GST included					\$6.36
Next order date					17/08/2014

[Confirm Changes](#) [Cancel Order](#)

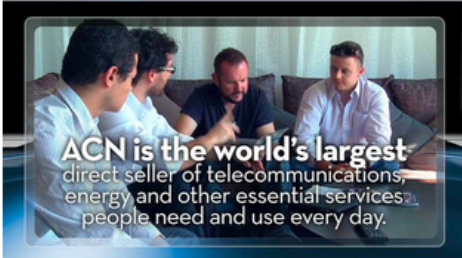
Purchasing and Sending Online Opportunity Videos

Purchase how many online Opportunity Videos you want. This process is the same as any other regular purchase on Success Store.

Shopping Cart 0 Item(s) - AU\$0.00

[HOME](#) [PRODUCTS](#) [SHOPPING CART](#) [CHECKOUT](#) [MY ACCOUNT](#) [FAQ](#) [CONTACT](#)

ONLINE OPPORTUNITY VIDEOS



Online Opportunity Videos

\$2.00

Description

Specification

Product Description

This collection of Online Opportunity Videos provides a complete look at ACN in just a few clicks. This means you can now pique more prospects, more often.

Access the most powerful presentation tool ACN has ever made in a matter of moments and without the added shipping costs.

Online Opportunity Videos include:





- > Presentation giving a high-level overview of ACN's home-based Business Opportunity and product portfolio
- > Behind the scenes look at the lifestyles of ACN's top IBOs
- > Company tour giving you an inside look at ACN's Head Offices
- > Video with Donald Trump explaining the strength of the ACN Opportunity

Purchase as many or as few views as you like or bundle with a pack of the physical Opportunity DVDs to save even more.

Select Purchase Type

Quantity

Add to Cart



©2014 ACN Inc. All rights reserved
MKT-MKT-2359 16.02.2015

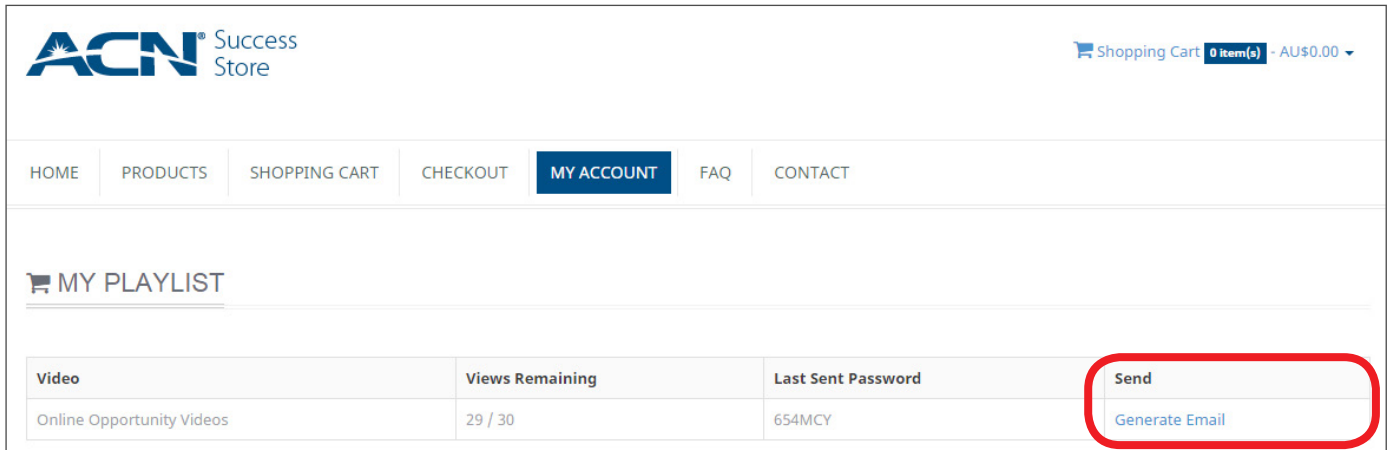
ACN Pacific Pty Ltd

ABN 85 108 535 708

IBO Services 1300 767 226

acnpacific.com.au
Page 9 of 13

Once you have purchased your desired videos, go to your **Playlist** page via the **MyAccount** section. Here you will see how many Online Opportunity Videos you have available. This page is also where you send the videos to your prospects via email.



ACN Success Store

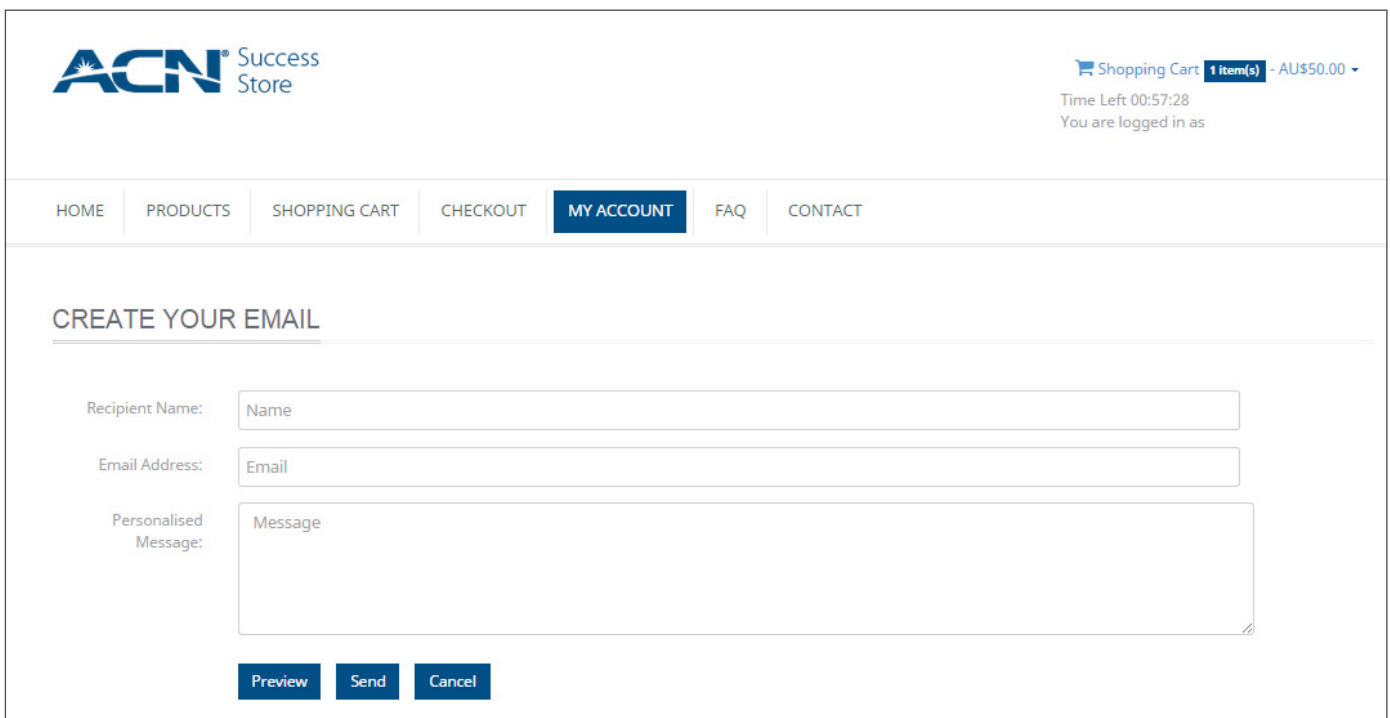
Shopping Cart 0 item(s) - AU\$0.00

HOME PRODUCTS SHOPPING CART CHECKOUT MY ACCOUNT FAQ CONTACT

MY PLAYLIST

Video	Views Remaining	Last Sent Password	Send
Online Opportunity Videos	29 / 30	654MCY	Generate Email

Now, email an online video to your prospect with a personalised message using the **Generate Email** link on your **Playlist**.



ACN Success Store

Shopping Cart 1 item(s) - AU\$50.00

Time Left 00:57:28
You are logged in as

HOME PRODUCTS SHOPPING CART CHECKOUT MY ACCOUNT FAQ CONTACT

CREATE YOUR EMAIL

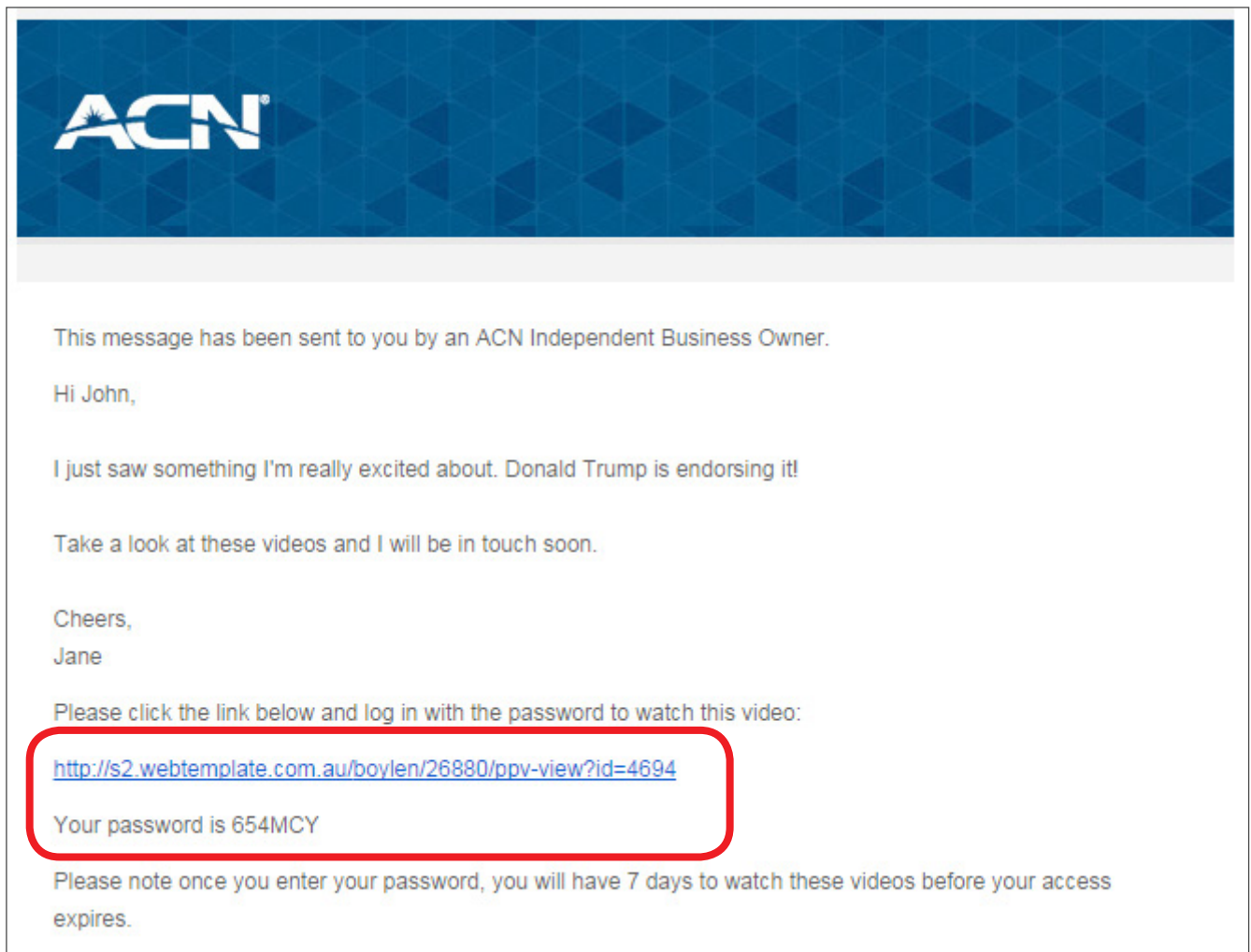
Recipient Name:

Email Address:

Personalised Message:

[Preview](#) [Send](#) [Cancel](#)

Your prospect will receive an email with your message, a link and unique password to access the Online Opportunity videos.




Once your prospect opens the link, they will be asked to enter their unique password to watch the streamed videos online.



Once your prospect has accessed the video webpage, their status will change to “Viewed” on your **PPV Report** page in the **MyAccount** section of Success Store. This helps you know when to follow up with your prospect at the right time.

Video Restrictions



Shopping Cart

0 Item(s)

AU\$0.00

HOME

PRODUCTS

SHOPPING CART

CHECKOUT

MY ACCOUNT

FAQ

CONTACT

MY PAY-PER-VIEW VIDEO REPORT

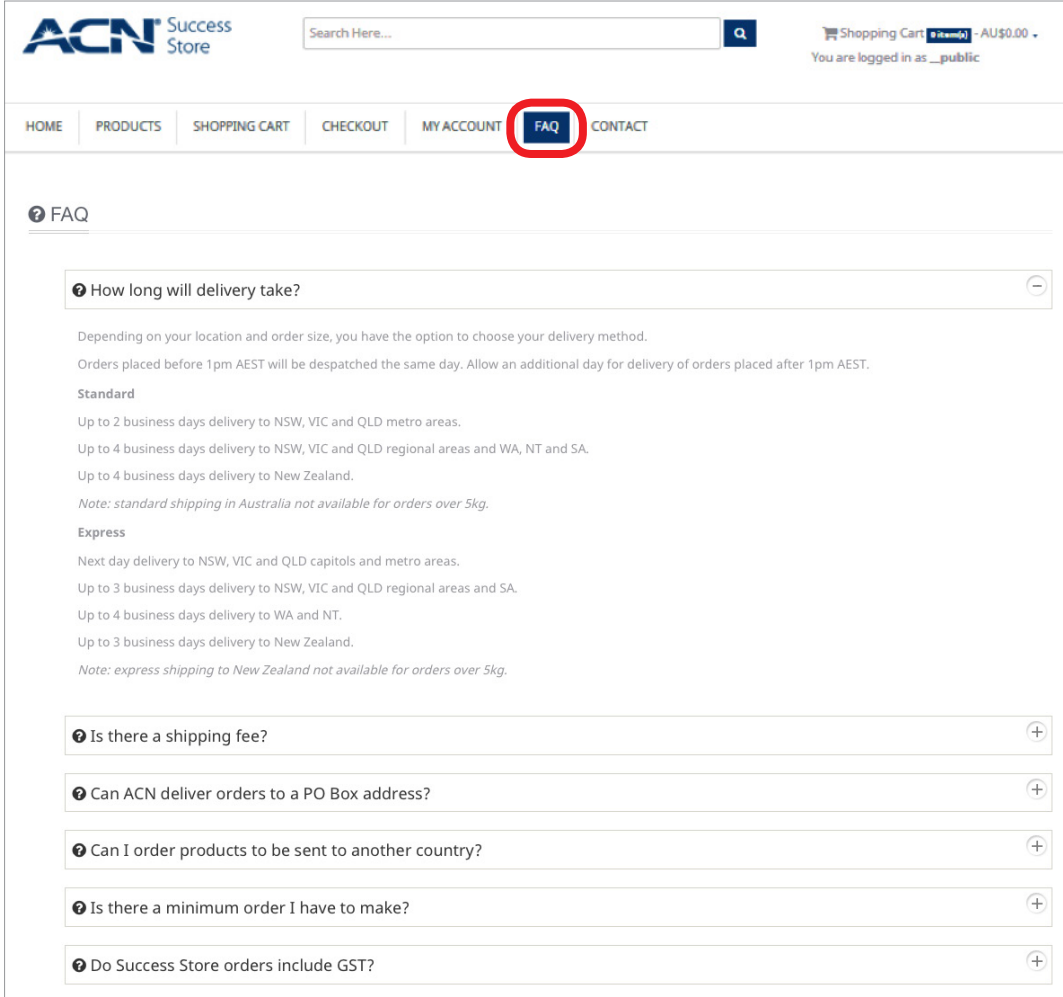
Date Send	Recipient Name	Video	Status	Date Watched
23/09/2014	Jane	Online Opportunity Videos	Not Viewed	-
23/09/2014	John	Online Opportunity Videos	Viewed	23/09/2014

Once a password is entered and the video webpage has been accessed, your prospect will have 7 days to watch the videos before access expires.



Videos can be watched on any device - mobile, tablet, PC; however, there are browser and IP address restrictions which are applied to each unique password. This means that if your prospect first watches the videos on their mobile phone, they may be unable to view the videos using the same password on another device such as their computer or tablet. We recommend advising your prospects that if they wish to use their mobile or tablet to view the videos in addition to their home computer, they do so while connected to their home WiFi.

Need help?

Check out the FAQ page on Success Store to find the information you need.




The screenshot shows the ACN Success Store website. The top navigation bar includes links for HOME, PRODUCTS, SHOPPING CART, CHECKOUT, MY ACCOUNT, **FAQ** (highlighted with a red circle), and CONTACT. Below the navigation bar, the FAQ section is titled "FAQ" with a question mark icon. The first FAQ item is "How long will delivery take?", which is expanded to show details about delivery methods (Standard and Express) and their respective timeframes. The other FAQ items are collapsed and marked with a plus icon: "Is there a shipping fee?", "Can ACN deliver orders to a PO Box address?", "Can I order products to be sent to another country?", "Is there a minimum order I have to make?", and "Do Success Store orders include GST?".

ACN Success Store Search Here...  Shopping Cart  0 items - AU\$0.00
You are logged in as _public

HOME PRODUCTS SHOPPING CART CHECKOUT MY ACCOUNT **FAQ** CONTACT


FAQ


How long will delivery take? 


Depending on your location and order size, you have the option to choose your delivery method.
Orders placed before 1pm AEST will be despatched the same day. Allow an additional day for delivery of orders placed after 1pm AEST.


Standard
Up to 2 business days delivery to NSW, VIC and QLD metro areas.
Up to 4 business days delivery to NSW, VIC and QLD regional areas and WA, NT and SA.
Up to 4 business days delivery to New Zealand.
Note: standard shipping in Australia not available for orders over 5kg.


Express
Next day delivery to NSW, VIC and QLD capitals and metro areas.
Up to 3 business days delivery to NSW, VIC and QLD regional areas and SA.
Up to 4 business days delivery to WA and NT.
Up to 3 business days delivery to New Zealand.
Note: express shipping to New Zealand not available for orders over 5kg.

Is there a shipping fee? 

Can ACN deliver orders to a PO Box address? 

Can I order products to be sent to another country? 

Is there a minimum order I have to make? 

Do Success Store orders include GST? 

If you are unable to find what you need and require assistance, send us a message via the [Contact](#) page or get in touch with IBO Support via chat, email or phone.