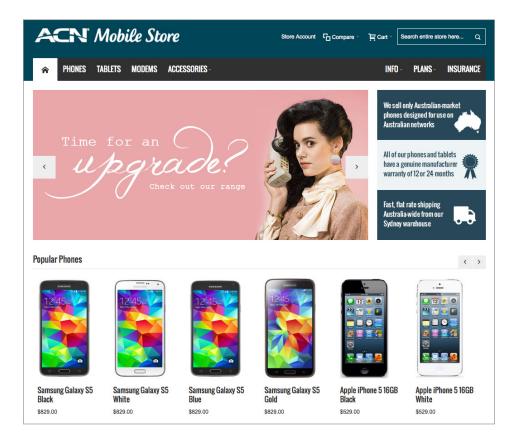


The ACN Mobile Store is your one stop shop for the latest phones, tablets and accessories.



### Why buy from ACN?

### Accessibility

Customers can access the ACN Mobile Store any time of the day or night and on any device with Internet access.

#### **Australian Stock**

We sell only Australian-market phones designed for use on Australian networks.

### Warranty

All devices in our range come with a genuine manufacturer warranty.

#### Fast Shipping

Fast, flat rate shipping Australia-wide from our Sydney warehouse.

#### Insurance

Customers can insure their new device for 12 months with one easy upfront payment.

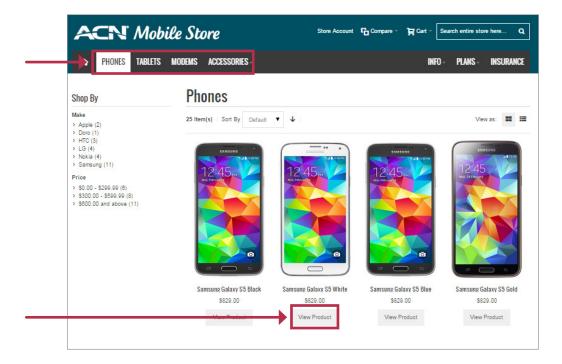
### **Pay Over Time**

We will soon be introducing a personal finance option, which will allow customers to pay for their new phone or tablet over time.



### How to buy

Navigate to different device pages using the main menu and then select your desired device by clicking **View Product.** 



On this page you can find more information about your selected device and add related items to your purchase such as a screen protector and a micro CD card. If you are satisfied with your selection, simply specify the quantity you desire and click **Add to Cart.** 

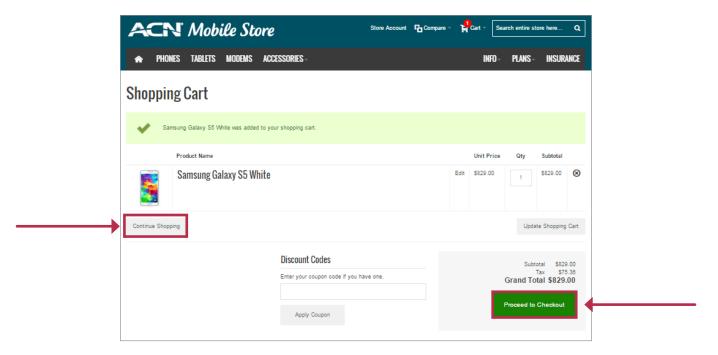




In your Shopping Cart, you can adjust the quantity, delete your selection or continue shopping.

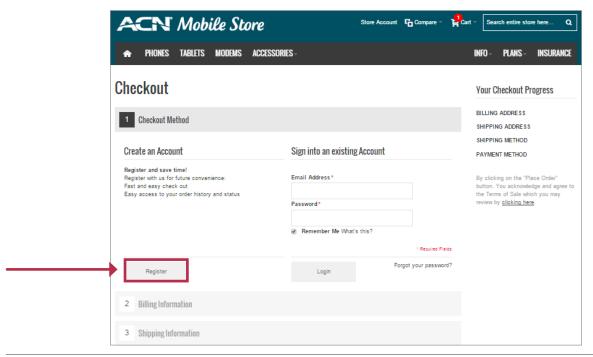
To add more items to your cart, simply click **Continue Shopping** and follow the same process above to add another item.

If you are satisfied with the items in your Shopping Cart and ready to finalise your order, simple click **Proceed to Checkout.** 



You will be requested to login or register to create a store account if you haven't already done so.

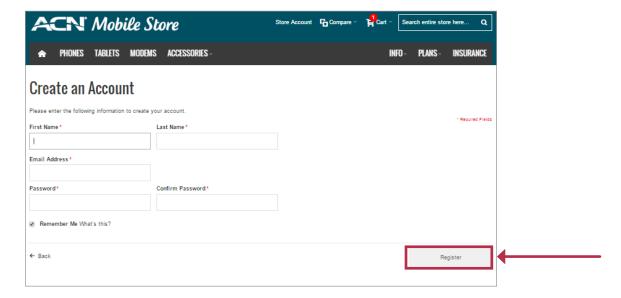
Simply enter your email address and password if you have already registered for the ACN Mobile Store. If you are a new user, click **Register.** 



# Making a Purchase on the ACN Mobile Store



To register for an ACN Mobile Store account, you will need to provide your full name, and email address and create a password. Once all required information is entered, click **Register.** 



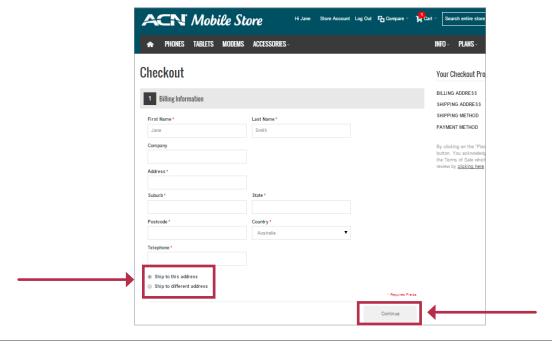
You will receive an email confirming your registration.

You can now proceed through to the Checkout.

Enter your billing address in the required fields. If your shipping address is the same, simply check the button that says "Ship to this address".

**Tip:** you must ensure that someone with photo ID is present to accept delivery. If no one is present at the time of delivery, you will need to collect the package from the address specified on a 'missed delivery card' left at your premises (usually your local post office).

Click **Continue** to proceed to the next step.

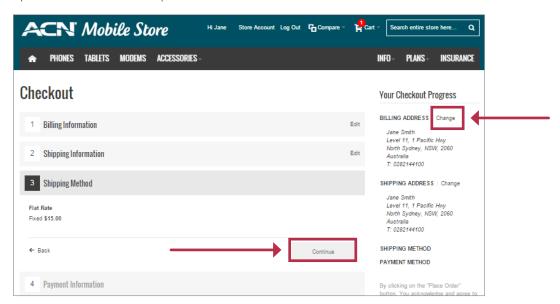




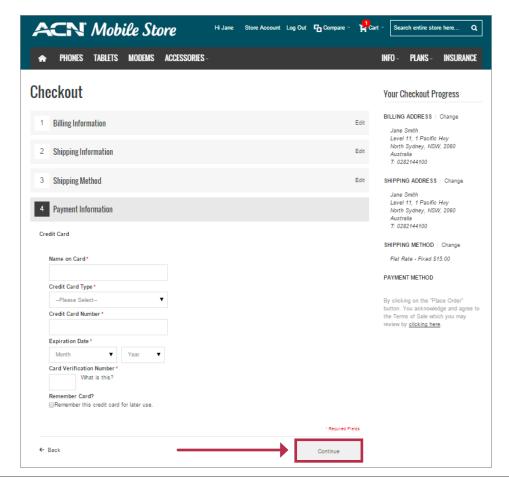
A flat rate shipping charge will be quoted on screen.

Your billing and shipping information will be displayed on the right side of the screen. You can edit this by clicking **Change**.

Click **Continue** to proceed to the next step.

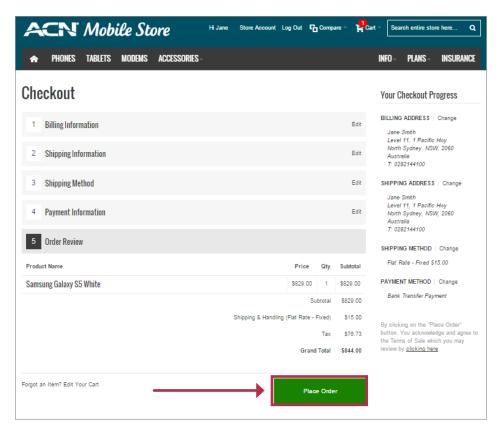


Enter your credit card details and then click Continue.

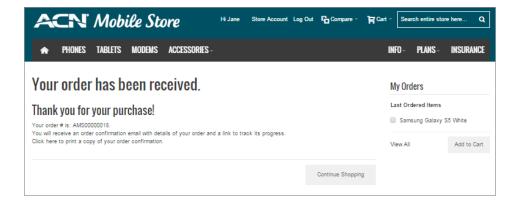




You will be shown a summary of your order and total cost. Click **Place Order** to process the payment and finalise your order.



You will be advised on screen if your order was successful.



A confirmation will also be sent to your email address together with your tax invoice.



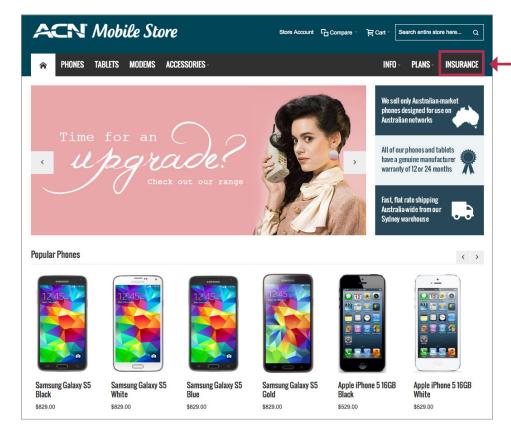
### How to insure

ACN provides mobile phone insurance via referral to Phone Insure, a division of Risk Insure and an Australian owned company who have been selling insurance since 1993.

For just \$89 per year, Phone Insure provides:

- Brand new Australian replacement phones and tablets for approved replacement claims no refurbished equipment or foreign stock
- Worldwide coverage against loss, theft and accidental damage (including liquid damage)
- A simple and fast claims process

To apply for insurance, select **Insurance** from the top right navigation.





On the Phone Insure website, click **Purchase Insurance** and follow the prompts to complete your application.



### Applying for an ACN Mobile and Mobile Broadband Service

Go to **acnpacific.com.au** to view and apply for all ACN services including Mobile, Mobile Broadband, DSL Broadband, NBN, Phone, VoIP and Energy.

